"Won't Somebody Think of the Children?" Examining COPPA Compliance at Scale

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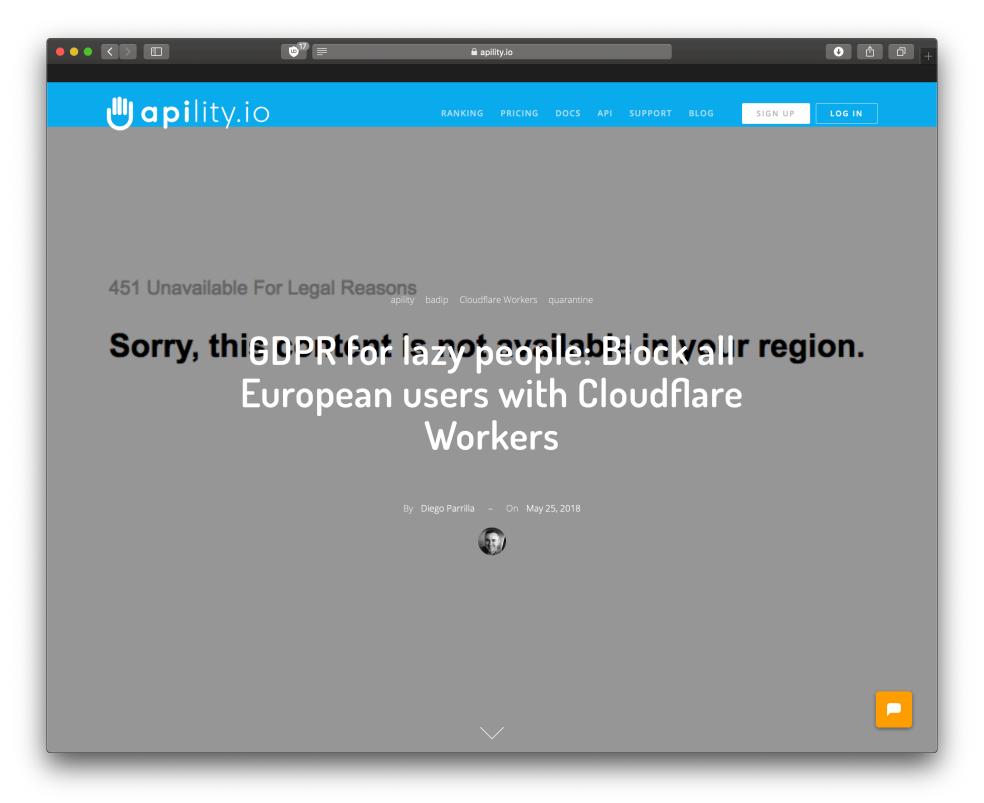
COPPA?

- Age 13 and under
- Bans collecting certain data
- Some (verifiable) parental consent required

How would you "Solve" COPPA?

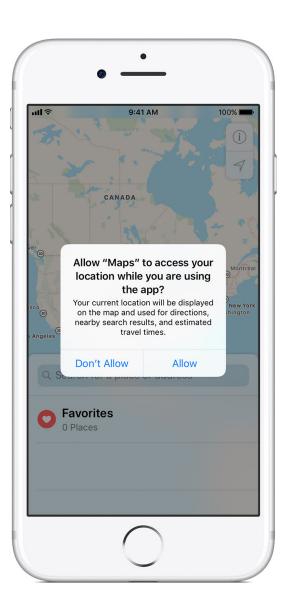
be able to ensure that the person giving consent is the child's parent. Acceptable methods of verifiable parental consent:

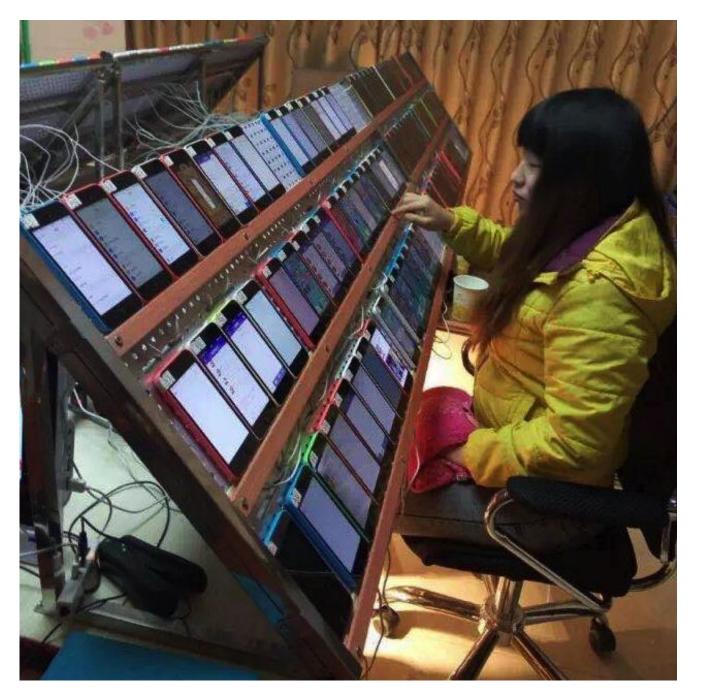
- sign a consent form and send it back to you via fax, mail, or electronic scan;
- use a credit card, debit card, or other online payment system that provides notification of each separate transaction to the account holder;
- call a toll-free number staffed by trained personnel;
- connect to trained personnel via a video conference; or
- provide a copy of a form of government issued ID that you check against a database, as long as you delete the identification from your records when you finish the verification process.



Problems





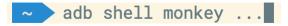


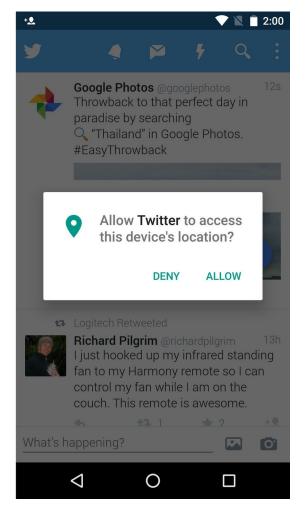
Cult of Mac

Analysis Environment



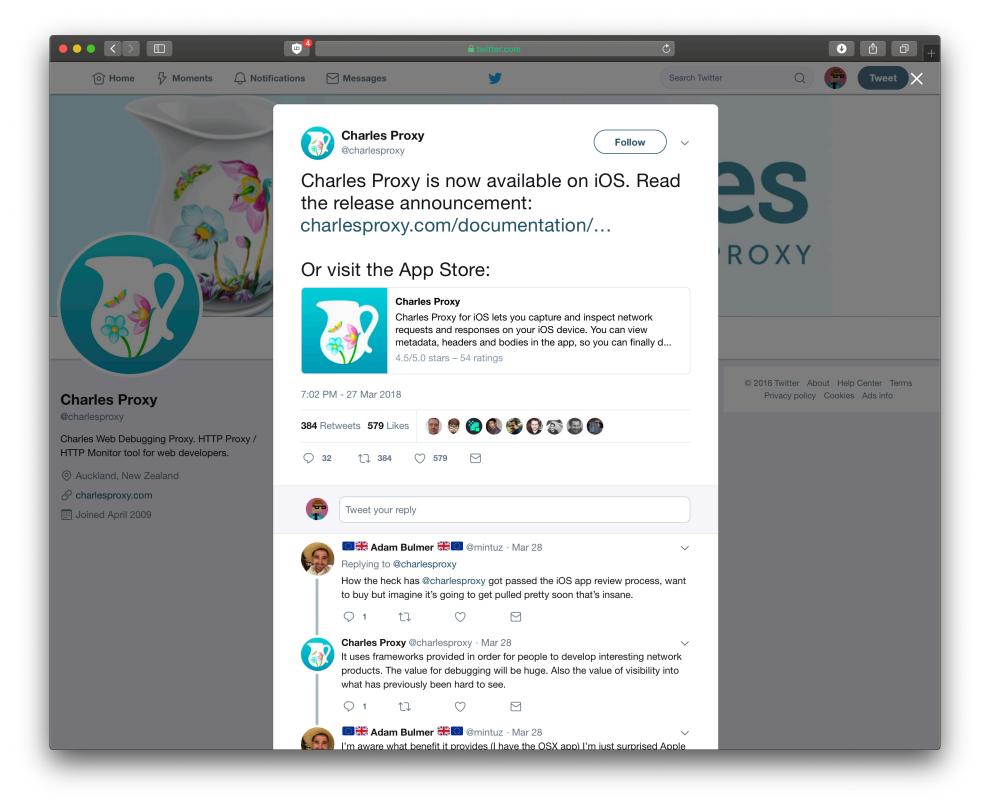






Lumen Privacy Monitor

Android Central

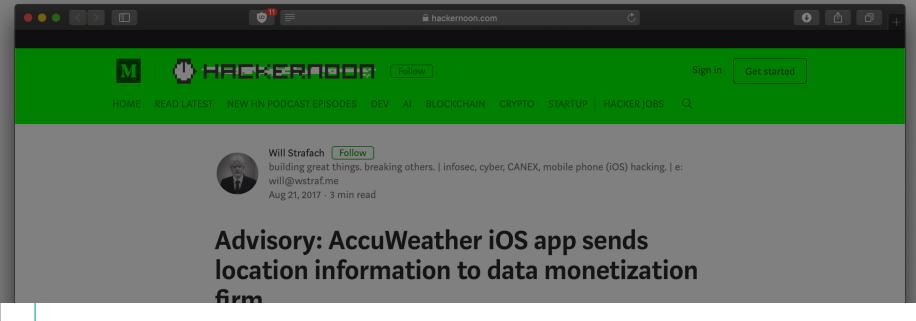


Overall Results

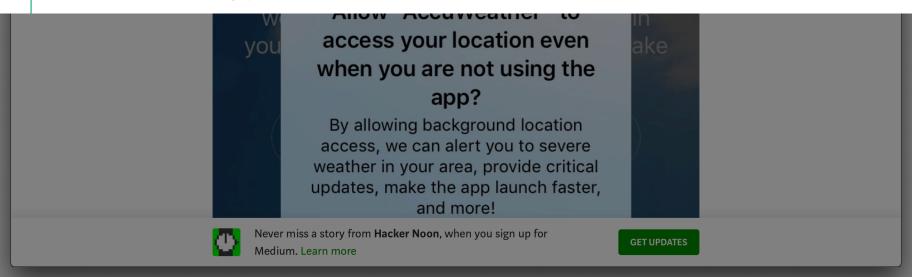
- 28% of 5,855 apps
- 73% transmitted sensitive data
- None attained parental consent let alone verifiable

Location Data

- 706 apps had fine or coarse location permissions
- 235 used system location API
- 184 shared location data
- 101 apps shared Wi-Fi MAC address



Other data, such as Wi-Fi network information that is not user information, was for a short period available on the Reveal SDK, but was unused by AccuWeather. In fact, AccuWeather was unaware the data was available to it. Accordingly, at no point was the data used by AccuWeather for any purpose.



Transmission Analysis

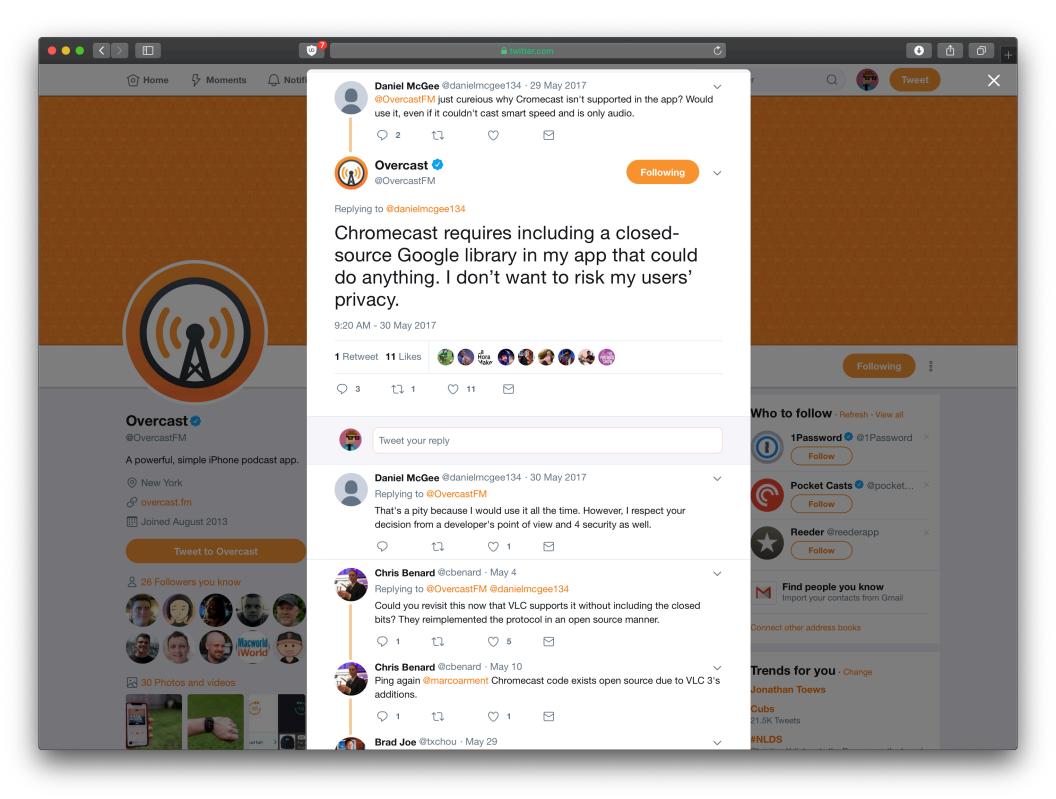
- COPPA need to use TLS for all data transmissions
- 2,344 "designed for families" apps did not use TLS in at least one transmission
- So... 3,511 apps are good?

SDKs



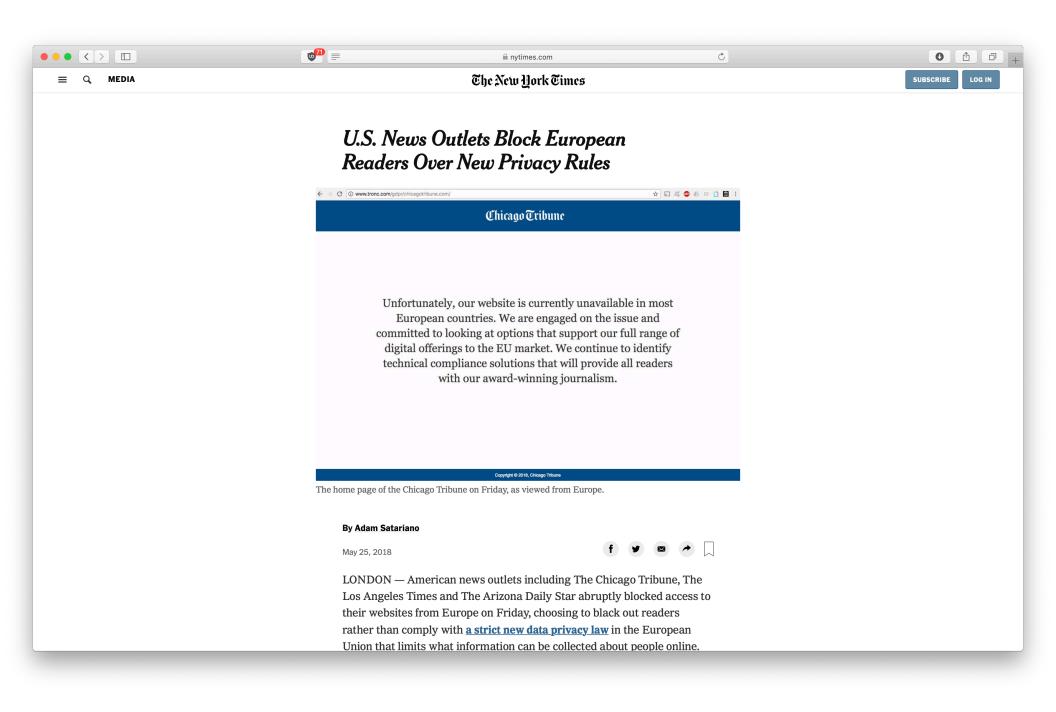
"...&coppa=true..."

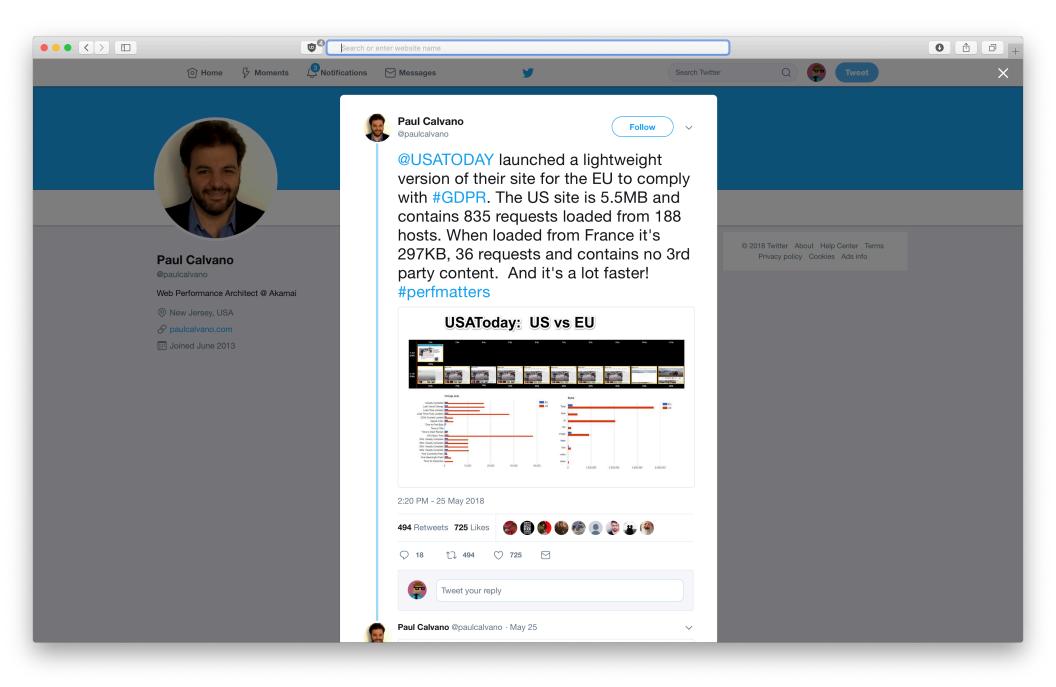




"...we suspect that many privacy violations are unintentional and caused by misunderstandings of third-party SDKs."

-Reyes et al.





```
module.exports = leftpad;
function leftpad (str, len, ch) {
    str = String(str);
    var i = -1;
    if (!ch && ch !== 0) ch = ' ';
    len = len - str.length;
    while (++i < len) {
        str = ch + str;
    }
    return str;
}</pre>
```