

# Office of the Dean of Students: Student Assistance Center



ILLINOIS

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# Who We Are

- A unit within the Office of the Dean of Students
- Staff of six
  - *Associate Dean*
  - *Five Assistant Deans*
  - *Office Manager*



# Who We Are

- “Emergency Dean” vs. Student Assistance Center
  - Emergency Dean: After-hours, crisis-response; coordinated through the SAC.
  - Student Assistance Center: Unit tasked with being a first point of contact for university community in cases of “distressed or distressing students.”



# How We Work

- Turner Student Services Building (610 E. John)
  - *3<sup>rd</sup> floor; Office of the Dean of Students suite*
- Dean on Duty
- [helpdean@illinois.edu](mailto:helpdean@illinois.edu)
- Contact Database- full story



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# Why Students Contact Us

- Absence Letters
  - *Prolonged illness/injury*
  - *Death in the family*
  - *Illness of immediate family member*
  - *Religious Observance*
  - *“Significant and compelling” circumstances beyond the student’s control (e.g. military service, court appearance, etc.)*



# Why Students Contact Us

- Health-Related Matters
  - *Unexpected health emergency*
  - *Ongoing issue that is having significant impact*
- “What do I do?”
  - *Academic concerns*
  - *Relationship issues*
  - *Financial concerns*



# Why Parents Contact Us

- Unresponsiveness
  - *Accustomed to constant contact*
- Consultation
  - *“How can I be of assistance to my student?”*



# Why Faculty/Staff Contact Us

- Missing Student
  - *Welfare Check*
- Distressed Students
- Disruptive Students





# Community of Care

**COMMUNITY OF CARE**

OFFICE OF THE DEAN OF STUDENTS  
UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

STUDENT ASSISTANCE CENTER    EMERGENCY DEAN    BEHAVIORAL INTERVENTION TEAM    REFER A STUDENT    RESOURCES

## SUPPORTING THE WHOLE STUDENT, ONE CONCERN AT A TIME.

Attending college is an exciting time for students and families; ideally, it is a period of experimentation and exploration, an advancement of one's education, and a step forward toward a career and independence. We also recognize it can be a stressful period. Many students are balancing family, work, financial, and other obligations, which can lead to physical and emotional distress. As members of the Illinois community, students and staff have an obligation and responsibility to care for each other and be concerned for the well-being of others.

If you know someone in distress, you may be in a position to offer support or guide the person to an appropriate resource. You are not alone, and the resources discussed on these pages — the [Office of the Dean of Students](#), [Student Assistance Center](#), [Emergency Dean Program](#), and [Behavioral Intervention Team](#) — are here to help.

**Share a CONCERN**    **When to make a REFERRAL**    **Resources for STUDENTS**    **Resources for FACULTY**



# Online Referral

**I ILLINOIS**  
Office of the Dean of Students

search **GO**

COMMUNITY OF CARE

STUDENT ASSISTANCE CENTER    EMERGENCY DEAN    BEHAVIORAL INTERVENTION TEAM    REFER A STUDENT    RESOURCES ▾

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## REFER A STUDENT

Thank you for sharing your concerns for a student at the University of Illinois, Urbana-Champaign.

**BEFORE YOU BEGIN:** If this is an emergency that involves an imminent risk of harm to self or others, please contact campus police at (217) 333-1216 or by dialing 911 BEFORE filling out this referral form. **Referrals are reviewed during normal business hours and are not monitored after hours, on weekends, or during official University holidays.** Although referrals from this form are reviewed by a variety of campus partners working to assist students, it is **NOT** designed for emergency response situations.

TELL US ABOUT YOU:

referral.html    Show all    X

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8/6/2018



# Key Partners

- Counseling Center
- McKinley Health Center
- DRES
- Financial Aid
- Housing
- UIPD
- *YOU!!*



